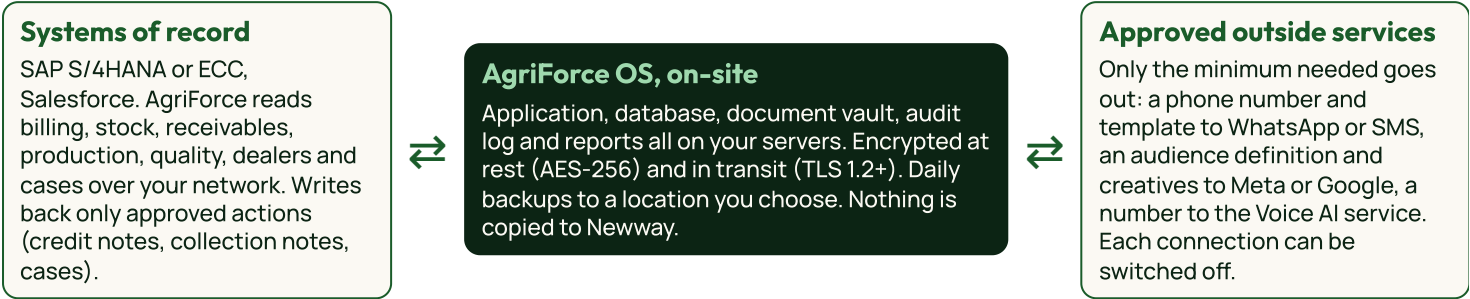


Your data stays on your servers

AgriForce OS is installed on servers at your own site (or in a private cloud you control). Business data is stored there, circulates only inside the software, and leaves only through connections you approve. This page describes what moves where, who can see what, and what is logged.

WHERE THE DATA LIVES AND WHAT MOVES



WHAT GOES OUT, BY SERVICE

Service	What is sent	What never leaves
WhatsApp Business, SMS (DLT)	Recipient number, approved template, variables	Farmer profiles, purchase history
Meta, Google, YouTube ads	Targeting rules, creatives, budgets; hashed numbers for custom audiences only if enabled	CRM tables, dealer or sales data
Voice AI agent	Number, language, call script and the fields to confirm	Anything beyond the call context; recordings stored on-site
Microsoft 365 / Google Workspace / Zoho	Sign-in (SSO), calendar and email the user already has	Business data (unless a report is explicitly emailed)
Transporter GPS, e-way bill	Vehicle and document numbers	Consignment contents beyond the e-way bill itself

ACCESS CONTROL

- Fifteen roles out of the box; per module, each role has none, view, edit or approve rights.
- Data scope is separate from rights: a regional manager sees only their region, a rep only their territory, a vendor only their own POs and invoices.
- Single sign-on through Microsoft 365 or Google Workspace; no separate passwords. Multi-factor authentication inherited from your identity provider.
- Sessions time out; devices can be revoked from Users and Roles.

EXPORTS AND DOCUMENTS

- Exports (Excel, CSV, PDF) can be disabled per role. Where allowed, each file is watermarked with the user's name and time, and the export is logged.
- The document vault stores contracts, licences and certificates on-site with versions and per-folder access.
- Board reports can be scheduled to named recipients only.

AUDIT AND MONITORING

- Every view, change, approval, download and login is written to an append-only audit log with user, time, device and IP.
- Admins can search the log by user, module or record and export it for internal audit.
- Failed logins, unusual export volumes and new-device sign-ins raise alerts to the IT admin.

FARMER AND ANONYMOUS DATA

- Farmer records are stored for your business use under your consent terms; opt-out from WhatsApp and calls is honoured automatically.
- QR feedback forms record no name, number, login or device identifier; only answers and a timestamp.
- Public QR pages (tracking, verification, sign-up) expose only the fields on that page and write back through the same API, over HTTPS.

DEPLOYMENT AND OPERATIONS

Item	Standard
Hosting	On-site Linux servers (or your private cloud account). Minimum: 2 application nodes, 1 database node, 1 backup target. Sized in discovery.
Network	Outbound only to the approved service list above, allow-listed at your firewall. Inbound only from your network and the public QR pages, behind TLS.
Backups	Daily full, hourly incremental, retained 30 days, restore tested quarterly.
Updates	Scheduled releases applied by Newway with your IT, on a staging copy first. No silent remote access; every support session is approved and logged.
Exit	All data exported to you in open formats (CSV, JSON, PDF) and deleted from any Newway staging systems on confirmation.